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New emergency notification platform coming to the Cariboo-Chilcotin

Williams Lake, BC – Changes are coming for the regional <u>Cariboo Chilcotin Emergency Notification System</u>. Starting early next year, the system will be using the Voyent Alert platform to send push notifications directly to residents directly impacted by an evacuation alert or order, utility service disruptions, and other emergency alerts.

A test of the new platform will be conducted in early 2024 to provide an opportunity to test the system and ensure that contacts are transferred over. Because all current subscribers will be transferred onto the new platform, no immediate action on their part is required. Anyone who is signed up for the system will be encouraged to manage their account and ensure that contact information and notification locations are current.

Residents who are not signed up for the emergency notification can still do so. To sign up, visit the regional district's website <u>www.cariboord.ca/EmergNotifications</u> to set up your account. Registered accounts will be transferred from Everbridge to Voyent Alert starting in January 2024. Any registrations received after that date will be for the new Voyent Alert system.

The <u>Cariboo Chilcotin Emergency Notification System</u> is operated in partnership between the Cariboo Regional District, District of 100 Mile, City of Quesnel, District of Wells, and City of Williams Lake. This partnership was first formed in 2015 and has resulted in thousands of critical notifications reaching residents throughout the region about service disruption notices and emergency notices impacting them.

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